

McKinley Elevator

World War II had ended and returning Marine officer Bill McKinley entered the materials handling field. He started his career as a salesman working for his uncle, a forklift manufacturer in Cincinnati. Having been in California with the Marines, Bill was not unlike many others in the 1940's—to them California represented the future. So in 1948 he returned to California to start his own equipment distribution company, and McKinley Equipment was born.

By nurturing relationships with clients, word got out about Bill's honest business approach. Additionally, he struck a deal with a new dock equipment manufacturer—Kelley Co. Inc—to be a distributor. These points were the foundation of success for the company.

By 1956, Bill decided that McKinley Equipment had to be more than just a sales firm for his booming Southern California client base. He cared that what he sold be installed properly to truly fulfill the needs of his customers. So **installation personnel** were added to the company to round out the offerings.

McKinley Equipment now had a reputation as a quality supplier and installer of respected, top-level manufacturers. However, there was no denying that even the best quality mechanical and hydraulic equipment needed servicing and maintenance. So the decision was made in 1960 to enter the **equipment servicing business**. This completed the full cycle of services by addressing customer's needs from purchase to installation to service.

Through the 1960's, Bill's son, Mike, could be found in the warehouse learning from the bottom up. After Mike's college graduate degree was completed, he began work full-time with the company in 1971.

During this same period, Bill could see that the focal point for business activity had shifted to the LA/Orange County line. So in 1972 he decided to consolidate the office and warehouse into a single building in Irvine, California. The company was now up to 20 employees and was poised to leverage the growth that was all around them.

TIMELINE

1948	Bill McKinley founds McKinley equipment, headquartered in Los Angeles
1950	Kelley Co. distribution agreement is signed
	Installation Service added
1960	Equipment Servicing "for all brands"
1970	Headquarters move to Irvine, CA
	Material Lifts introduced (Pflow Industries)
1980	Mike McKinley named company President
	High Speed Doors introduced
	Mechanical & Hydraulic Expertise - the new focus
1990	Handicap & Accessibility Lifts - more additions to the product line
	Fx Air Dock Levelers introduced
2000	Home Elevators – new major product
	Greg Larsen – President, McKinley Equipment
	McKinley Elevator – a separate company
2010	ServiceMax integration
	McKinley Facility Maintenance (MFM)
	Dave Carevich – President, McKinley Equipment
	Kevin Rusin – President, McKinley Elevator
2020	
2023	75 Year Anniversary

By the early 1980's, solid business decisions had the company prospering. McKinley Equipment now had 40 employees. Having spent 32 years growing the business, Bill decided it was the right time to transition the business. The first decision was to exit the forklift market, and concentrate entirely on loading dock equipment and other hydraulic lifts. The second was to shift the company's leadership to his son, as was his design all along. Bill retired having full confidence in the company's strength with Mike McKinley as President.

Mike's philosophy for the company's longevity was in capitalizing on new found opportunities. Focusing the company on its technical expertise, regardless of the type of product, would be the best way to leverage these opportunities. Mike defined this competency as ***Mechanical and Hydraulic Expertise***.

Mike could see the application of this expertise in many areas that would provide prospects for growth. Additionally, he knew he had some of the best experts as employees, many of whom he had worked along side of at the company for over 20 years. This translated into several new areas of business.

The 1980's brought new opportunities in two distinct areas of material handling: ***material lifts*** and ***high speed "Rapid Roll" doors***. McKinley was instrumental in the public storage facility boom with material lifts and helped introduce high-speed fabric doors to Southern California. Both are mainstay products in today's industrial distribution world.

The 1990's were marked by company expansion in the areas of product and territory. The Kelley Co. introduced the revolutionary ***Fx Air Dockleveler*** and the entire market changed. McKinley was fast into this new operating system, which lowered the lifetime cost of ownership. At the same time, McKinley opened its office in San Francisco and focused on wheelchair lifts in Northern California. Both events were instrumental in propelling future growth for the company.

The expertise focus also translated into a new field of business, ***handicap and accessibility lifts***. The customers were the same—architects, general contractors and building owners—and it was quickly becoming law to provide accessibility in public locations with the enactment of the Americans with Disabilities Act (ADA).

This new field experienced tremendous growth all through the 1990's. As before, success was primarily due to the reliable and trusting relationships that the company had built and continued to nurture.

Entering the 2000's, the addition of more complementary dock products such as overhead doors and enhanced high-speed doors continued to round out the dock equipment offerings provided by McKinley Equipment. Clients trusted the McKinley name in the past and continued to do so as they enhanced their offerings with ***home elevators***.

By the mid 2000's, the McKinley Elevator Division was doing nearly as much business as the McKinley Equipment division. It only made sense to give each division their own identity by allowing them to operate more independently. So in 2005, McKinley Elevator was established as a sister company to McKinley Equipment with Mike McKinley as President. Greg Larsen took over as President of McKinley Equipment, drawing on his nearly two decades of experience with the company to continue its success.

With solid leadership in place, McKinley decided to innovate the way they delivered service. In 2012, McKinley became the first company in the world to integrate ***ServiceMax*** on iPads for it's field operations Team. With the Team having all the information they need at their finger tips, it allowed McKinley to start their revolutionary maintenance service program aptly name ***McKinley Facility Maintenance (MFM)***. This allowed growth through Service Partnerships with some "titans of industry" such as Walmart, Auto Nation, and Apple.

Currently headed by two Presidents in Dave Carevich (Equipment) and Kevin Rusin (Elevator) since 2018, who combined have over 40 years of business acumen, they each lead about 65 loyal employees in creating smiles.

In over 75 years of existence, McKinley Equipment has seen its share of tough economies. Every time, McKinley's team has made it through stronger and wiser. This success is primarily due to one key factor—the dedicated employees who excel in their field and are the core of the company. As Mike McKinley puts it, "Our employees are the reason the McKinley name stands for honesty, reliability, and quality."

